



NOTTINGHAMSHIRE
Fire & Rescue Service
Creating Safer Communities

Nottinghamshire and City of Nottingham
Fire and Rescue Authority

COMMUNITY SAFETY PLAN 2010-2013 AND THE INTEGRATED RISK MANAGEMENT PLANNING PROCESS

Report of the Chief Fire Officer

Agenda No:

Date: 26 June 2009

Purpose of Report:

To appraise Members of the Fire Authority on the progress of the new Integrated Risk Management Plan 2010 – 2013.

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1. BACKGROUND

- 1.1 The principle of Integrated Risk Management Planning (IRMP) was introduced by Government through the release of the Fire Service Circular 7/2003. This was later reinforced by Government in legislation via the Fire and Rescue Services Act 2004 and its associated Fire and Rescue Services National Framework.
- 1.2 Nottinghamshire Fire and Rescue Service produced its inaugural IRMP for consultation in October 2003 and this was formally adopted on 26 March 2004. This plan focused on targeting the principles and resources of the Service into community safety and fire and injuries prevention.
- 1.3 In 2006 the Authority agreed to move to a three year IRMP with the introduction of the 2006-2009 Community Safety Plan. This built on the foundations of the first two IRMP processes, but allowed the Service to move to a longer term view. This plan was updated to 2007-2010 a year later and has received an annual update to ensure it remains relevant.
- 1.4 The new IRMP for 2010 – 2013 (referred to as the Nottinghamshire Fire and Rescue Service Plan) is the fourth evolution of the cycle. It represents a “new start” to the Organisation’s planning process whilst still embracing and developing further the high standards achieved in all aspects of the Service’s business spectrum.
- 1.5 A brief rationale to the IRMP process follows below. Also contained within are the National and Local drivers which influence how the Service constructs its plan and the issues which we must address.

2. REPORT

- 2.1 Integrated risk management planning provides the foundation for Fire and Rescue Services to deliver Government’s expectations for public services to meet the needs of local communities, consider the impact of the services they deliver on the environment and, for Fire and Rescue Services to respond effectively to regional, local and national emergencies.
- 2.2 The current Fire and Rescue Services National Framework 2008-11 states that Fire and Rescue Services **must** produce a publicly available IRMP covering at least a three year span which:
 - Is regularly reviewed and revised and reflects up-to-date risk information and evaluation of service delivery outcomes;
 - Has regard to the risk analyses completed by Local and Regional Resilience Forums, including those reported in external Community Risk Registers (CRRs) and internal risk registers, to ensure that civil and terrorist contingencies are captured in their IRMP;

- Reflects effective consultation during its development and at all review stages with representatives of all sections of the community and stakeholders;
- Demonstrates how prevention, protection and response activities will be best used to mitigate the impact of risk on communities in a cost effective way;
- Provides details of how Fire and Rescue Authorities deliver their objectives and meet the needs of communities through working with partners; and
- Has undergone an effective equality impact assessment process.

2.3 By undertaking this process, the Authority will be able to demonstrate robustly that it has considered all of the issues affecting it, and will be able to demonstrate that the relationship between prevention, protection and response is balanced.

2.4 The process of conducting an IRMP is intensive and involves the collection of data, consultation, planning, research and engagement and it is therefore important that the process begins at the earliest opportunity. An outline timetable is presented below.

January 2009 – Dec 2009	Conduct IRMP process (Consultation started in January 2009 see section 2.5)
April 2009 – July 2009	Consult widely on proposals
August 2009 – November 2009	Formulate plan
January 2010 – March 2010	Finalise plan
June 2010	Formal adoption by Fire and Rescue Authority of 2010-2013 Community Safety Plan

2.5 Consultation with both the public and Service employees has been underway since April of this year, closing at the end of June. Corporate Services team members have held employee forums at fire stations within both City and County. Open forums at market places throughout the county have been used and more recently the County Show at Newark. To date the service has received over 200 replies via post, telephone, email and the internet. Over 5,000 of the Consultation documents have been distributed to libraries, surgeries and police stations

2.6 A copy of the “Consultation Document” is attached for information at Appendix A, with Appendix B detailing the internal responses.

3. FINANCIAL IMPLICATIONS

- 3.1 Members will be aware that the relationship between the Community Safety Plan and the Budget is complex in that the plan, to a large extent, drives the budgetary requirement. In practice however the Authority may need to modify its plans to contain expenditure within the financial constraints created by Revenue Support Grant and levels of Council Tax. It is considered important that these modifications are transparent both to elected Members and to the public who will already have been consulted on the original draft plan.
- 3.2 The increase in Revenue Support Grant for 20010/11 has already been set at 4.1% but beyond that remains uncertain. Pressures on the national exchequer may mean that public expenditure is cut back significantly in future years and therefore the Authority may need to anticipate this in its future plans.
- 3.3 In order to take a longer term view of finances and the stability of the organisation it is necessary to have a Community Safety Plan which sets out the planned levels of activity for a period of three years.

4. HUMAN RESOURCES AND LEARNING AND DEVELOPMENT IMPLICATIONS

The production of the Community Safety Plan 2010-2013 through a comprehensive IRMP process will determine how the Service will use and engage with its employees over the next three years. The National Framework outlines specific expectations with regard to equality and diversity, workforce planning, recruitment and retention, industrial relations and performance management. All of these aspects will be addressed through a comprehensive, integrated, approach. Several of the key development themes already identified within the emerging IRMP involve staff development. These are clearly identified within the attached 'Consultation' document. These range from improved Training record systems through to more focused Equalities and Diversity input. The Service has statutory responsibilities to develop and maintain efficient development programmes for our employees. It is our intention to ensure these are fully met, in order to give our staff the support they need. In this way we intend to deliver the highest quality service to the public, in an environment where staff safety and effective risk management are a key priority.

5. EQUALITY IMPACT ASSESSMENT

The Fire and Rescue Services National Framework is explicit that a full IRMP must have undergone an effective equality impact assessment process. This will be undertaken through the production of the Community Safety Plan to ensure it meets the expectations of all of NFRS's communities.

6. RISK MANAGEMENT IMPLICATIONS

NFRS has a duty to produce an IRMP under the provisions of the Fire and Rescue Service National Framework and the Fire and Rescue Service Act 2004. Failure to comply with such a duty may lead to ministerial intervention and a failure to meet the changing demands of the community.

7. CRIME AND DISORDER IMPLICATIONS

Consultation with partner agencies, such as the Crime and Disorder Reduction Partnerships, is an integral part of the IRMP process. Such liaison is intended to have a positive impact within our communities, through the LAA process.

8. LEGAL IMPLICATIONS

The creation and application of an IRMP is a statutory duty placed upon us by the National Framework Document; its current iteration runs from 2008 – 2011. Failure to comply with the requirements of this document would render the Authority liable to intervention and direction by the Secretary of State, under powers granted to him/her by section 22 of the Fire and Rescue Services Act 2004.

9. RECOMMENDATIONS

It is recommended that Members:

- 9.1 Note the progress of the IRMP process outlined in the report.
- 9.2 Accept a further progress report at the next CFA meeting in September 2009.

10. BACKGROUND PAPERS FOR INSPECTION (OTHER THAN PUBLISHED DOCUMENTS)

None.

Frank Swann
CHIEF FIRE OFFICER



NOTTINGHAMSHIRE
Fire & Rescue Service
Creating Safer Communities

**“...talk2us,
we’re listening.”**

**Nottinghamshire
Fire and Rescue Service
Plan 2010-2013
Consultation**





Foreword from the Chief Fire Officer

Welcome to our consultation document for the Nottinghamshire Fire and Rescue Service Plan 2010-2013.

This will be my first Nottinghamshire Fire and Rescue Service Plan as Chief Fire Officer and I welcome the opportunity to describe my vision for the next three years; setting out how this organisation intends to help make the county a safer place to be, within the financial constraints that we have to manage.

This document has been produced to introduce our plans to the people who live, work and travel through Nottinghamshire, and to give them the chance to help influence the direction we take in the future. These plans include:

- Placing our Service firmly at the heart of a network of agencies, who are all working hard to reduce death and injuries from fire and other avoidable causes.
- Making sure that the standards followed by our firefighters are the highest which can be achieved, in order to protect them and the public from danger.
- Providing the training and equipment our staff need so that they are prepared to meet a variety of challenges such as flooding and major incidents similar to the oil refinery fire at Buncefield in Hertfordshire and the 7/7 terrorist attacks in London.
- Strengthening our links to other fire and emergency services through local and regional resilience forums, where we play a pivotal role in planning and managing the risks to our community.

We are a modern Service, and we want to listen to the views of the people we serve and reflect their needs and priorities in the plans that we make. I therefore hope that you will take some time to read through this document and give us your comments on our proposals. In doing so, you are helping to play an active role in shaping the future direction of your fire and rescue service.

Thank you for your interest.

Frank Swann Chief Fire Officer

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Why we need your help

The NFRS Plan will set out the direction the Service will take between 2010 and 2013, building on the foundations we have laid by working towards our Community Safety Plan 2007-2010. It will be published in spring 2010.

Consultation is designed to engage our stakeholders in a meaningful way, to enable all sections of the community to give us their views on the development of Service priorities. This process puts you at the heart of our decision-making, and will ultimately direct how we interact with our communities.

Our consultation document has been written in a way we hope is accessible by all, although we will endeavour to help anyone who has difficulty reading and understanding it. We have included a short explanation of each proposal, but more in-depth information is available to anyone who would like to find out more detail.

Please take this opportunity to comment upon our proposals. If you ask us any questions as part of your response, we will do our best to answer them.

How to give us your thoughts



Pull out section

In the centre of this booklet is a pull-out section with a series of questions. Please fill it in and pop it in the post. There's no need for a stamp.



Send us an email

talk2us@notts-fire.gov.uk



Look at our website

www.notts-fire.gov.uk



Give us a ring

0800 0223235. Your call will be free of charge.



Minicom

0115 9675951. Standard local and national call charges apply.



Just write a letter

We are always delighted to hear what you think of us, whether it's good or bad. Please write to us at Nottinghamshire Fire and Rescue Service, Freepost, NAT 21811, Nottingham, NG5 8ZA. No need for a stamp.

In person
If you would like to talk to us in person we will be available to answer your questions at various locations throughout the county.

Where	Date	Time
Mansfield Town Centre	16 April	10am-2pm
Newark Market	22 April	10am-2pm
Arnold Town Centre	01 May	10am-2pm
Newark Showground	09 May	10am-2pm
Newark Showground	10 May	10am-2pm
Hucknall Market	15 May	10am-2pm
Retford Market	28 May	10am-2pm
St Anns (TBC)	03 June	10am-2pm
West Bridgford Town Centre	09 June	10am-2pm
Eastwood Market	11 June	10am-2pm
Nottingham City (TBC)	26 June	10am-2pm

Fire Station	Date	Time
Misterton	08 April	3pm-6pm
East Leake	05 May	3pm-6pm
Harworth	20 May	3pm-6pm
Bingham	02 June	3pm-6pm

If you represent a group of more than 10 interested people we may be able to visit you. To arrange a personal visit from us please contact us on 0800 0223235.

If we're not available when you call, you can always leave a message and we'll ring you back.



Background

The Nottinghamshire Fire and Rescue Service Plan is the latest of a series of integrated risk management plans which have underpinned the Service delivery throughout Nottinghamshire and beyond. This planning process is fundamental to the strategies employed for:

- Prevention – community safety and education
- Protection – carrying out assessments at business and commercial premises, to determine their risk of being involved in a fire
- Response – attending emergency incidents
- Resilience – how we respond to the largest risks (such as terrorist attack)
- Our workforce – how we manage our workforce by employing the right people and supporting them
- Diversity – our commitment to ensure diversity and equality are fully integrated into all aspects of the Service
- Governance and Improvement – how we support the relationships we have by forging effective partnerships with other people and agencies; how we manage our finances and the efficiency of the Service

The Nottinghamshire Fire and Rescue Plan will take into account legislation including:

- Fire and Rescue Services Act 2004
- Fire and Rescue Services National Framework 2008-11
- Civil Contingencies Act 2004
- The Regulatory Reform (Fire Safety) Order 2005

All of these documents place statutory responsibilities upon the Service and therefore direct our delivery.

Our work with partner organisations, such as the city, district and county councils, is vital to the Service. We aim to support their work directly by linking with Local Area Agreements and supporting their wider aims including:

The Nottingham City Council Community Safety Partnership proposals:

- To be a top 10 city for science, technology and innovation
- To give children the best start in life
- To make every neighbourhood a great place to live

The Nottinghamshire County Council pledges:

- To improve community cohesion and participation
- To reduce crime and fear of crime
- To tackle smoking and alcohol misuse
- To tackle rising obesity
- To improve the quality of life for vulnerable people
- To promote environmental sustainability



The Plan

The vision of the Service is a safer Nottinghamshire and City of Nottingham by putting safety at the heart of the community.

Our clear role is 'Creating Safer Communities'.

We will do this with six objectives which are clear unambiguous, understandable and direct. These objectives have been developed to be easily understood by all our employees and members of the community we serve.



Our Vision... A safer Nottinghamshire and City of Nottingham by putting safety at the heart of the community

Our Objectives	
<p>Prevention We will:</p> <ul style="list-style-type: none"> work with young people to reduce arson, accidental fires and road traffic collisions. focus on those most at risk from fires and other avoidable injuries. work with partners to make our communities safer. use and share data to identify those most at risk. 	<p>Protection We will:</p> <ul style="list-style-type: none"> maintain a risk-based approach to enforce our statutory responsibilities. assist and support premises within our community to carry out their responsibilities (under the Regulatory Reform Order). work to reduce the economic cost of fire.
<p>Response We will:</p> <ul style="list-style-type: none"> use our resources to meet the risks within our community. gather and use risk-based information to inform our response. provide the highest standards of training, PPE, appliances, and equipment that we can, to keep our employees safe. 	<p>Resilience We will:</p> <ul style="list-style-type: none"> respond to growing risks from the environment. work with our partners to ensure an effective response and recovery to major events.
<p>Diversity and Workforce We will:</p> <ul style="list-style-type: none"> recruit a workforce that reflects our community. recruit and develop our employees to the highest standards. maintain and promote high standards of health, safety and wellbeing for all our employees. 	<p>Governance and Improvement We will:</p> <ul style="list-style-type: none"> strive to become an excellent Authority. use our resources efficiently and effectively to provide value for money.

Our county

These are some of the considerations which will influence the way we deliver our service to you.

Community safety

Information is taken from many different sources to show where our most vulnerable people, properties and environments are within each district. This helps us to identify the risk to them, to make appropriate plans, and then direct our resources to where and when they are most needed, in the most effective and efficient way.

Nottinghamshire has become one of the first fire and rescue authorities in the country to sign up to a nationally-recognised development programme for its members, known as the Members' Charter. This has been designed to help its elected members to better represent the communities they serve through their involvement with the authority.

Empty and derelict properties are identified at an early stage, and tactical plans for dealing with fires at those properties are provided for the operational crews. Partnership work with local authorities and the police has led to many of these properties being demolished, thereby reducing the risk of them being set on fire, either deliberately or accidentally, and the associated risks to both the community and our crews.



Equality and diversity

Nottinghamshire Fire and Rescue Service has adopted a range of initiatives to give us greater access to a diverse community. An example of this is the provision of cultural awareness sessions, which include 'faith visits' to mosques, Hindu and Sikh temples and other places of worship. This gives our firefighters the opportunity to speak with religious and community leaders and local people, which gives them a better insight into the traditions and many faiths which are observed by the people we serve. This broader understanding is helpful when they visit people's homes to carry out home safety checks, for example.

We hope that a minimum of 15% of our new firefighter recruits will be women, and that people from ethnic minorities will make up 14.5% of our total staff complement, as this will reflect the minority ethnic representation of the local working population.

Road Traffic Collision reduction

We recognise that we have a greater role to play in road traffic collisions than simply responding to rescue people who are trapped, and we actively contribute to multi-agency work aimed at reducing the number of people killed or seriously injured on our roads.



Protection of heritage buildings and structures

Important buildings and land sites, such as listed buildings and sites of special scientific interest, are being identified via English Heritage and Natural England, so that we can help to safeguard our heritage, in terms of both the built and the natural environment.

Environmental protection

We work closely with the Environment Agency to ensure that the environmental impact of a fire or other incident is considered before it occurs, and an agreed plan is produced to minimise the impact to the environment and the community.

Our working relationships with key partners during flooding events continues to grow, helping to reduce or mitigate the impacts upon the communities affected by these events.

Business continuity management

It is essential that we are able to respond as effectively at times of a major incident such as flooding or pandemic flu, as we are in 'normal' circumstances. We therefore continue to refine our plans for such situations, and to make sure our key managers have the skills and knowledge to be able to prepare for such incidents. This is known as business continuity management.

Our Protection team also advises companies on their own business continuity arrangements, as 80% of businesses affected by a major incident, close down within 18 months. The effects of this are potentially long-term and can extend beyond the organisation and into the community, leading to increased levels of crime, unemployment and health inequalities.



NOTTINGHAMSHIRE
Fire & Rescue Service
Creating Safer Communities

“We’re listening”

Creating Safer Communities

Fill in the series of questions within this pull-out section to tell us what you think of our plans. When you have finished, just pop it in the post to us at Nottinghamshire Fire and Rescue Service, Freepost, NAT 21811, Nottingham, NG5 8ZA.

There's no need for a stamp.

You can also let us know what you think by these alternative methods.



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0115 967 5951. Standard local and national call charges apply.



Just write a letter
We are always delighted to hear what you think of us, whether it's good or bad. Please write to us at Nottinghamshire Fire and Rescue Service, Freepost, NAT 21811, Nottingham, NG5 8ZA. No need for a stamp.

Please let us know what you think about our proposals for the 2010-2013 Plan.

1. Our community links (page 13), do you?

Agree Disagree

Comments:

2. Working with partners (page 14), do you?

Agree Disagree

Comments:

3. Business continuity (page 15), do you?

Agree Disagree

Comments:

4. Financial stability (page 16), do you?

Agree Disagree

Comments:

5. Operational availability (page 17), do you?

Agree Disagree

Comments:

6. False alarm calls (page 18), do you?

Agree Disagree

Comments:

7. Our stations and equipment (page 19), do you?

Agree Disagree

Comments:

If you would like to comment on how we provide a service which reflects the people of Nottinghamshire or how the Service can engage in more meaningful ways, please provide us with your thoughts below. Please continue on a separate piece of paper if required.

Please tell us about you:

Age (please circle) Under 16 16-24 25-34 35-44 45-54 55-64 65-74 75+

Are you?

Employed by Nottinghamshire A member of the public One of our Partners
Fire and Rescue Service

Which organisation do you represent?

What is your postcode? **What is your house number? (optional)**

Please tell us where you heard about this Fire and Rescue Service Consultation

Our website Library Waiting room
Bus advertising Personal approach Fire Station

Other



The next couple of pages have a series of proposals that we plan to carry out during 2010-2013.

We have included a pull-out section in the centre of this document so that you can tell us if you agree or disagree with each proposal and give us your comments. Please fill in your details and send the form back to us. It is a freepost address and will not cost you a penny.

If you prefer to do this electronically, you will find an electronic copy of this form on our website at www.notts-fire.gov.uk.

1. Our community links

What we want to do

We want to understand the communities we work in better, and engage with them more effectively.

Why we're doing this

To effectively target our resources within our communities.

How we'll do it

Target our recruitment at people in our local communities.

Monitor who uses our services the most.

Improve our staff recruitment and training programmes.

Comply with the most up-to-date recruitment guidance.

Explore the use of volunteers and advisors within our communities.

Work more closely with partner agencies in our communities.

When we'll do it

2010-2013

Do you have a disability under the terms of the 1995 Disability Discrimination Act?

Yes No

Please choose from one of the following to identify your ethnic origin:

A British (please tick applicable)

British Irish

Any other White background, please write in

B Mixed (please tick applicable)

White and Black Caribbean White and Black African

White and Asian

Any other Mixed background, please write in

C Asian or Asian British (please tick applicable)

Indian Pakistani

Bangladeshi

Any other Asian background, please write in

D Black or Black British (please tick applicable)

Caribbean African

Any other Black background, please write in

E Chinese or other ethnic group (please tick applicable)

Chinese Any other, please write in

If you would be willing to be contacted by us in future so that we can ask you about how you feel the Nottinghamshire Fire and Rescue Service should provide a service to the people of Nottinghamshire, please fill in your details below. We will not give these details to anyone else. With the help of the people of Nottinghamshire we can focus the Service on what matters locally.

Title (please circle) Mr Mrs Miss Ms Other

First name, Family Name

Address

Postcode

Telephone daytime, Telephone evening

2. Working with partners

What we want to do

We want to do more 'joined up' working with other agencies.

Why we're doing this

Working closely with other agencies allows us all to work more efficiently, share good practice and focus on what we do best.

How we'll do it

Use our expertise in risk management to help partner agencies.

Share specialist staff, and other resources, across partner agencies.

Actively support partnership management boards to enhance the service provided by all partners.

When we'll do it

2010-11



14

3. Business continuity

What we want to do

We want to ensure that the Service can still operate effectively at times of crisis in the community.

Why we're doing this

Our services are needed in times of crisis, but sometimes that same crisis can also affect the Service. We need to ensure that the Service is protected during these times. We do that by investing in 'business continuity'.

How we'll do it

Invest in training our senior managers in modern business continuity arrangements and develop effective plans for all eventualities.

Invest in new technologies and facilities to enhance our business continuity arrangements.

Promote business continuity through our work with partner agencies.

Continue to invest in a programme of repairs and replacement of our stations and vehicles.

When we'll do it

2011-13



15

4. Financial stability

What we want to do

We want to make certain that we have a sound financial basis for our operations, now and in the future.

Why we're doing this

The world is going through turbulent economic times. We want to manage our finances so that the fire service gives the public the best value for their money.

How we'll do it

Aim to keep our part of the Council Tax increase to between 2.5% and 4.5% per year. That's between £2.30 and £2.70 extra per household, per year.

Aim to increase investment in fire prevention measures, whilst maintaining our operational response capability.

Seek to provide the safest and best value equipment for our staff.

When we'll do it

2010-13



5. Operational availability

What we want to do

Review how long it takes us to attend incidents.

Why we're doing this

Having our fire engines ready for your call is of the highest priority. We want to be confident that we are able to provide the maximum amount of cover within the communities we serve, to reduce the impact of fire and other emergency incidents.

How we'll do it

Review our cover arrangements to see if we can improve upon them.

Explore the introduction of more flexible working arrangements to improve cover.

When we'll do it

2010-2011



6. False alarm calls

What we want to do

We want to reduce the number of false alarm calls we receive.

Why we're doing this

Attending false alarm calls means that our fire engines are not available for real emergency calls.

False alarms in public and business premises cause disruption and financial loss. In addition, repeated false alarms cause complacency amongst the public, and staff.

How we'll do it

Review how we handle and respond to hoax phone calls, in conjunction with other agencies.

Identify methods of reducing the impact of false calls from automatic fire alarm systems.

When we'll do it

2010-2012



7. Our stations and equipment

What we want to do

We want to invest in our building stock so that it remains in good condition.

We want to invest in the equipment we use.

Why we're doing this

Providing a modern, safe, and well equipped working environment for our staff is an essential part of delivering the best service to the public.

We want to improve access and availability for the community, to all of our premises.

How we'll do it

Maintain a long term programme of building refurbishment.

Review our buildings and identify opportunities for improved community and partner agency, involvement.

Review our equipment needs and vehicle fleets.

When we'll do it

2010-1013



2007-2010 Plan progress - Operations

Main activities	Outcome	% Completed	Comments
Improved equipment for road traffic collisions, water rescues, and major incidents	Fire engines have been adapted to carry more, and better, RTC equipment. Additional equipment has been provided for water rescues. A new team dedicated to rescue activity in major incidents has been formed.	95%	The speed and effectiveness of response to RTC, water, and major incidents has been considerably increased.
Flexible working arrangements	New rostering schemes have been trialled at four stations, and with 'day duty' staff.	80%	The trial has successfully concluded. The new scheme will be rolled out to all stations in 2009.
Officer cover	A new mobilising arrangement for Watch Managers was trialled at all full time stations in 2008.	100%	The trial concluded. The results are under review.
Operational equipment	A fleet of new fire engines, complete with foam-making capability, have been introduced across the Service. Two Command and Control vehicles have been introduced. New Breathing Apparatus has been introduced. New fire fighting equipment has been introduced.	100%	The equipment replacement programme has delivered a major improvement in our capability, and will improve the effectiveness of our Service in many areas of activity.
Merger of Beeston and Dunkirk fire stations	The new replacement station, 'Highfields', was opened on 10 February 2009.	100%	The new 'Community Fire Station' acts a major hub for our activities and represents a significant improvement in our facilities. As well as a base for three fire engines, it also houses our Urban Search and Rescue team.
New regional Fire Control room	This major national project has been progressing across the country. Delays have been encountered at national levels.	70%	Nottinghamshire Fire Control room is predicted to move into the facility in Castle Donington in late 2010.
New national radio system	The national 'Firelink' project will replace our existing radio system, to provide one which integrates with the Police and Ambulance radio systems.	80%	The system is predicted to go live in 2009.

2007-2010 Plan progress - Community Safety

Main activities	Outcome	% Completed	Comments
Complete implementation of the RiskWatch Schools Programme	Take up of the programme has extended to all schools across the county.	100%	An evaluation of the programme was conducted in 2008. Feedback indicated that it was a great success and should be supported in future years.
Extend the Firesetters programme	Firesetter interventions increased across the Service.	90%	The programme will be extended further in the coming years.
Seatsafe partnership	10 events to check child car seats were held across the Service.	100%	The programme is currently being reviewed.
Community Safety Team at Central Fire Station	The team was introduced and operated successfully.	100%	A review was carried out in 2008. Following this the team was refocused onto newly emerging Community Safety priorities.
Fire investigation	A Memorandum of Understanding to co-ordinate fire investigation across the five fire services in the East Midlands region has been adopted.	100%	Additional fire investigation training has been rolled out, and the new arrangements are providing efficiencies across the region.
Clifton Community Safety Centre	A new centre has been opened in Clifton.	100%	Several parts of the Community Safety team are now accommodated at the new site. The site also acts as a base for the 'Princes' Trust' team in the south of the county. The site is also used by the community for events and meetings.
Working with partners	The Service is fully engaged with the city and County Local Area Agreements. Both have been signed off by the Secretary of State.	90%	The Service Risk Manager has been seconded to work with the LA partners in the city and county.

Assistance with our Plan

At Nottinghamshire Fire and Rescue Service, we are committed to communicating with and listening to our communities in order to improve the services we provide. If you would like any assistance with this document you can contact us by the following methods:

Send us an email
talk2us@notts-fire.gov.uk



Give us a ring
0800 0223235. Your call will be free of charge.



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0115 967 5951. Standard local and national call charges apply.



Write a letter

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We can also produce an audio, Braille or large type version of this document and will ensure that other access needs of disabled people will be met wherever necessary.



Main activities	Outcome	% Completed	Comments
Staff training and development	The national 'Integrated Personal Development System' has been adopted. Adjustments to staff grades to align with national guidance have been introduced.	80%	Measures to maintain 'operational competence' have been introduced, along with an annual Personal Development and Review process.
Equalities and Fairness	The Service is reviewing its methods of working to align with national guidance.	85%	New policies and procedures have been introduced. Working practices have been amended, and the Service is moving towards compliance with the 'Level 2' category.
Staff grading arrangements	All aspects of the national pay and modernisation agreement have been implemented.	100%	New flexible working arrangements have been trialled and will be introduced across the Service in 2009.
Workforce planning	New arrangements have been introduced to ensure we have sufficient numbers of trained and qualified staff.	100%	Firefighter recruitment is now managed at a regional level.
Our values	Workshops to explore and develop the core values of the Service have been rolled out.	70%	All full-time staff have attended the workshops. Internal communications have been improved, and the staff development programme has been amended.
Health and Safety Risk Management	Closer collaborative working has been developed with our regional and national partners	100%	The East Midlands Regional Health, Safety and Wellbeing Group promotes regional working and NFRS is represented at senior level on the Chief Fire Officers' Association National Health and Safety Committee.
Occupational Health	Occupational Health provision for all Service staff has been extended and improved.	80%	New fitness equipment is being rolled out to all fire stations from 2009. The new equipment complies with the most up-to-date requirements of health and safety.

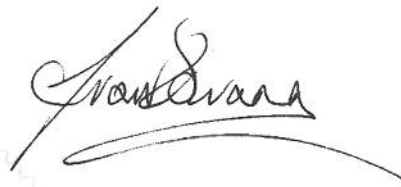
Creating Safer Communities

"At Nottinghamshire Fire & Rescue Service we are working as an organisation to ensure that we provide the best service possible.

"We want the citizens of Nottinghamshire to judge how well we deliver that service to them. It's citizens living in the communities we serve who, when in partnership with us locally, will tell us how well we are performing.

"We will continue to develop our high quality response service and reduce the risk right across the community at work, at leisure, at home, and as people travel around our city and county.

"Finally, we will continue providing an excellent service and value for money to residents and visitors in the heart of the East Midlands."



Frank Swann
Chief Fire Officer



NOTTINGHAMSHIRE
Fire & Rescue Service



NOTTINGHAMSHIRE
Fire & Rescue Service
Creating Safer Communities

Results of initial survey on the 2010-2013 Plan

Communications

Agree 98%

Disagree 2%

Undecided 0%

Training and Development

Agree 92%

Disagree 8%

Undecided 0%

Management Structure

Agree 85%

Disagree 13%

Undecided 2%

Environmental Issues

Agree 92%

Disagree 8%

Undecided 0%